



OUR Service for YOUR Solution

Customer service in the sense of cooperative behaviour with you – our business partners – is a basic attitude of our entire team.

As part of this trusting teamwork, we support you via the batterieinspektor™ in the respective project and operating phases with our varied service and support offers:

Development

- Workshops to analyse the current manufacturing environment and the upcoming challenges
- Workshops for the definition of system design and optimisation potential including consulting on suitable hardware and software
- Visionary idea workshops for the Smart Factory of tomorrow
- Targeted further development and scaling of the existing equipment

Support

- Staff training on the effective use of the batterieinspektor modules
- Maintenance and service during operation
 - 8/5
 - 24/7
 - On site
 - Remote (TeamViewer, VR glasses)
- Software licensing and updates

Implementation

- Feasibility analyses in relation to optimisation concepts
- Customisation of the hardware for the batterieinspektor based on the customer's requirements and feasibility analyses
- Software development using standard and customised modules
- Commissioning and integration into your business processes

Documentation

- Preparation of (requirements) specifications
- Preparation of wiring diagrams
- Preparation of operating instructions and software documentation for the ProNES batterieinspektor
- Compilation of documentation from other manufacturers and required certificates, licenses, etc.

Training and Workshops

You want more insight into enterprise architecture and programming? In cooperation with Prof. Dr. Markus Haid, we have the right offer for you in this respect as well. You can find more information at: www.durchblicker.tech



ProNES

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